



# 2019 Transit Service Review

Stakeholder Information Package  
March 2019



[engage.calgary.ca/routereview](https://engage.calgary.ca/routereview)



403-262-1000 for Open House information

## Introduction

The 2019 Transit Service Review will complete a two year comprehensive review of Calgary Transit services as a supporting element in implementing the new MAX Bus Rapid Transit program. This year's Review will look to make improvements to transit service in the south and west parts of the city, making transit a convenient option for more Calgarians to get to where they need to go.

The goals for this Transit Service Review are to:

1. Implement a high quality MAX rapid transit line that more customers are able to conveniently connect to;
2. Leverage investment in MAX infrastructure (ie – MAX stations, dedicated lanes) by increasing the routes and customers who can benefit from it;
3. Provide routes that are more direct and easier to understand;
4. Reduce travel times;
5. Operate more frequently with a longer span of service on some routes;
6. Provide better service to key destinations;
7. Reduce duplication of service; and,
8. Increase ridership

We are reaching out because you have been identified as a stakeholder that may be impacted by proposed route changes as part of this review. We encourage you to share this information with your employees, customers, and/or members and to participate and provide your feedback on the proposed new bus routes.

The 2019 Transit Service Review public engagement period will span March 18 to April 18, and include opportunities to provide feedback both at public open houses and online. Following revisions to the proposed plan, it is anticipated that the new routes will be implemented in late Fall 2019 along with the introduction of the new MAX Southwest line.

## What Routes Are Being Reviewed?

Several routes are proposed to be modified or replaced. Some may involve a minor modification while others may have more significant changes to service. As a result of public engagement we may remove some routes from the plan, or add others.

**6 – Killarney 26 Av**

**7 – Marda Loop**

**13 – Mount Royal**

**16 – Palliser**

**18 – Lakeview**

**20 – Northmount/Heritage**

**39 – Acadia**

**47 – Lakeview**

**56 – Woodbine**

**79 – Acadia/Oakridge**

**80 – Oakridge/Acadia**

**81 – Macleod Trail**

**84 – Palliser**

**93 – Coach Hill/Westbrook**

**94 – Strathcona/Westbrook**

**112 – Sarcee Road**

**149 – Point Trotter Industrial**

**302 – BRT Southeast**

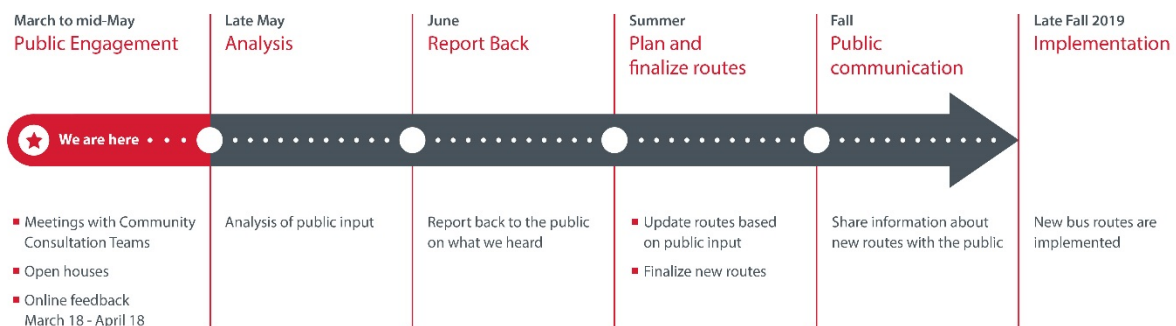
**411 – East Calgary**

**414 – 14 Street Crosstown**

## What We Are Requesting

- To assist us by reaching out to your employees, customers, and/or members to create awareness of this project and to increase participation and feedback on the proposed route changes through our public engagement process
- To capture feedback from your constituency on behalf of your organization, and to share that with our project team. This information would be used to better respond to specific concerns that may arise through this process
- To attend a What We Heard / What We Did session (approx. 2 hours) in June to hear the results of our engagement, including what improvements we were able to make to the plan as well as what changes we were not able to make, and why.

## Project Timeline



## Public Engagement Information



[engage.calgary.ca/routereview](https://engage.calgary.ca/routereview)

### North Glenmore Park Community Association

2231 Longridge Dr SW  
Wednesday, March 27 – 6 to 8pm

### Mount Royal University

4825 Mount Royal Ga SW  
Thursday, March 28 – 12 to 3pm

### Trico Centre for Family Wellness

11150 Bonaventure Dr SE  
Thursday, April 4 – 6 to 8pm

### New Central Library

800 3 St SE  
Saturday, April 6 – 10am to 1:30pm

### Westbrook Library

1413 33 St SW (Westbrook LRT Station building)  
Tuesday, April 9 – 6 to 8pm

### Rockyview General Hospital

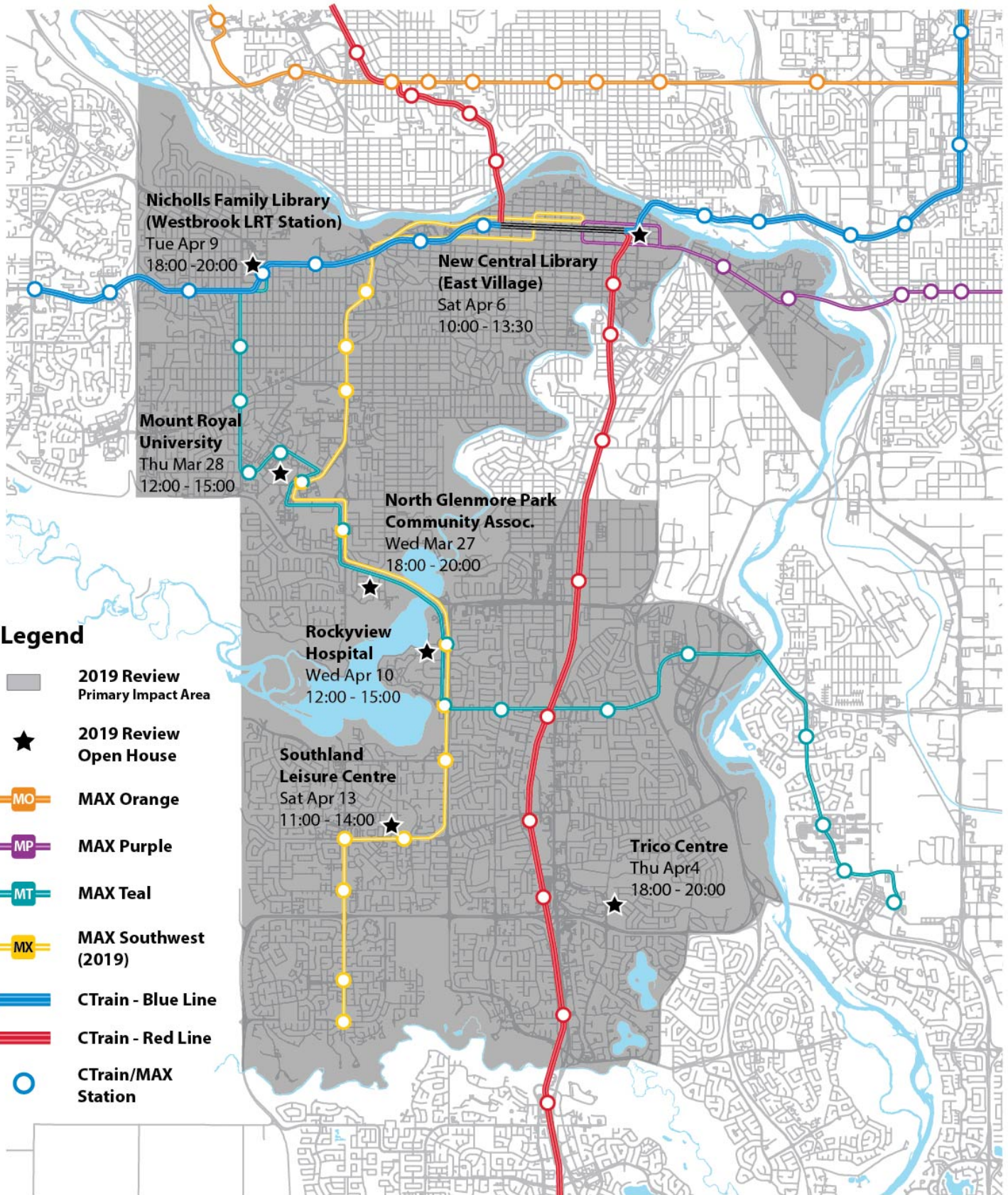
7007 14 Street SW  
Wednesday, April 10 – 12 to 3pm

### Southland Leisure Centre

2000 Southland Dr SW  
Saturday, April 13 – 11am to 2pm



# 2019 Transit Service Review Project Area & Open Houses



## Map Package

This information package contains a series of maps. The same maps will be available online and at open houses. Here's what you need to know:

### Regional Maps:

Four maps are provided. These maps show the proposed routes in colour, with other routes (no changes) shown in grey. These are intended to provide context for how the routes fit together and where connections are possible.

- **West Calgary** – approximately between Sarcee Trail, the Bow River, the Elbow River, and Glenmore Reservoir
- **Southwest Calgary** – approximately between Glenmore Reservoir, Deerfoot Trail, Fish Creek Park, and the City Limits
- **City Centre** – Showing proposed routings for the four proposed routes in downtown, plus the MAX and LRT lines.
- **North Calgary** – showing proposed new routes the 14 Street NW corridor and Inglewood.

### What Happened To Maps:

Eighteen maps are provided. These maps are helpful for what is proposed to happen to existing routes. These maps will show today's route in a dashed black line. Next to this, in colour, we identify the proposed modified or new routes that we think are useful alternatives for customers.

### Individual Route Maps:

There are twenty maps provided. These will show what the proposed modified or new routes will do, proposed service levels on the routes, and intersecting routes.